

Organisation Name	Reference	2021-05-YC030
Swansea Carers Centre		

Visit Date	Visited By
25/04/2023	David Loudon

Grant Summary

This grant totalling £59,978 was awarded in October 2021 to provide funding for a new Young Adult Carer (YAC) Education Worker for two years to expand the current YAC project, supporting young adult carers to continue in higher/further education and training.

Visit Details (People met, premises visited etc.)

A Zoom call was arranged with Anne Phillips who is the YAC Education worker, her line manager, Karen Keey, the quality and information Manager at SCC and Emma Daniels who is Deputy CEO.

Information about the Organisation

SCC was formed in April 2005 with the support of the local authority and Age Concern to provide a holistic service for all adult carers across Swansea and the surrounding area. Since then, it has grown and offers a wide range of services, advice on welfare benefits, financial issues (fuel poverty support) Mental Health Wellbeing, Counselling, Getting a break and other support groups for carers.

The newest support group is for Male carers and the increased diversity in Swansea has led to a greater focus on BAME who account for 10% of the population in this area.

In addition to Triangle Trust, SCC has a range of funders including Lloyds Bank, The Henry Smith Charity as well as the local authority.

Issues and Comments

A very informative call with SCC. Anne Phillips joined in February 2022 as YAC Foundation worker and has found that it has been easier to approach colleges rather than schools. In part this may be because schoolteachers are so busy with day to day teaching and student Mental Health issues caused by the pandemic. However, she is persisting and has introduced virtual school assemblies with good results helping students allocate their time between study and their responsibilities as carers. She estimates that 1 young person in 12 has a caring responsibility in her area.

Anne has developed a service providing tailored support, face to face or by phone and mail and the team host a variety of events specifically for young carers such as healthy eating, cookery, sports and 'Feel Good Friday' Zoom sessions.

She is an extremely capable and knowledgeable team member and has been working hard to instigate a Young Carers policy with the DofE. Anne is a member of a Steering Group which aims to persuade Government to introduce such a policy.

Other Feedback

The team thanked everyone at Triangle Trust for the support and it was good to witness our grant being of such benefit to young carers in the Swansea and surrounding area.